CACEIS innovates with the creation of NOVA, a next-generation platform for fund distribution

CACEIS, a European leader in asset servicing, launches NOVA, an advanced digital platform for transfer agency services. Built on a cloud-native, microservices architecture, NOVA is a scalable, resilient and flexible solution that marks a major milestone in CACEIS' digital transformation strategy.

In an environment where the diversification of investment funds is accelerating – from traditional funds to ETFs, alternative funds and tokenised structures – NOVA enables the rapid onboarding of new funds and new distribution channels. It sustainably absorbs rising volumes while enhancing the user experience.

Leveraging Agile methodology, CACEIS will constantly enrich the platform with new digital journeys, new functionalities and extended integration capabilities. This continuous improvement approach ensures an ever more seamless, high-performing service aligned with the evolving needs of the asset management industry.

Increased automation and a high level of straight-through processing allow NOVA to deliver faster and more reliable transaction processing. It helps reduce the time-to-market for new products and limit operational risk.

Beyond transaction processing, the platform integrates high-value, data-driven services augmented by Artificial Intelligence: enriched reporting, data analytics, decision-support tools and real-time operation monitoring. These services give clients a sharper, more actionable view of their distribution activities.

NOVA strengthens CACEIS' "Follow-the-Sun, Data Anytime Anywhere" model by enabling continuous 24/7 operations monitoring.

"With NOVA, we are taking a key step forward in the transformation of fund distribution, leveraging technology to raise client satisfaction," explains **Ramy El Houayek, Global Head of Fund Services at CACEIS.** *"We are delivering a platform designed for future challenges, offering high-quality service for a superior client experience."*

Client transition to NOVA is already underway. Conducted progressively and without service disruption, it ensures a smooth, secure experience tailored to each client's specific profile.