Amazon opens its first IT logistics hub in continental Europe in Dudelange, deepening its 20-year commitment to Luxembourg



Amazon today inaugurated its first IT logistics hub in continental Europe, a purpose-built facility in Dudelange that will centralise the staging, configuration, and deployment of corporate IT hardware for Amazon employees across 23 European countries. The hub is Amazon's ninth corporate location in Luxembourg, representing an investment of approximately €12.5 million.

The 3,500 m² facility consolidates what was previously a fragmented, country-by-country process into a single European operation. It features multiple concurrent laptop configuration stations able to process devices simultaneously, a full warehouse for pallet storage and hardware receiving, dedicated packing and shipping areas, and a mezzanine with modern workstations and conference rooms for the team, employee amenities such as a praying room, mother's room, informal hang out spaces. All IT operations in the building are powered by 100% renewable energy. Reflecting Amazon's local-first approach to the building, around 70% of the fit-out subcontractors were Luxembourg-based companies covering architect and design services, mechanical and electrical design and execution, metal works, flooring, painting.

The opening is the latest milestone in Amazon's 20-year journey in Luxembourg, home to its European headquarters, employing more than 4,250 people and investing over €13 billion cumulatively since 2010, including more than €1.9 billion in 2025 alone.

The inauguration in Dudelange brought together policymakers, community partners, vendors and employees, and was opened by Mariangela Marseglia, Vice President, Amazon European Stores. Remarks followed from Lex Delles, Luxembourg's Minister of the Economy, SME, Energy and Tourism, Stacey Feinberg, US Ambassador to Luxembourg, Dan Biancalana, Member of Parliament and Mayor of the Town of Dudelange, and Viviane Welter and Marianne Welter, CEOs of Arthur Welter Logistics. The ceremony included a ribbon cutting, followed by a guided tour of the facility.

Mariangela Marseglia, Vice President, Amazon European Stores: *« Twenty years ago, Amazon chose Luxembourg as the home of its European headquarters. Today, we are choosing Luxembourg again – this time for the first IT logistics hub we have ever built in continental Europe. From Dudelange, our teams will now equip Amazon colleagues in 23 European countries, so we are connecting thousands of Amazonians to Luxembourg in a very tangible way, a fresh proof that the Grand Duchy is at the heart of Europe. That is a vote of confidence in this country's talent, its infrastructure, and its people. With more than €13 billion invested here since 2010 and a ninth corporate site now open, our message is simple: we are here for the long term, and we are still building. »*

Lex Delles, Minister of the Economy, SME, Energy and Tourism of Luxembourg: *« Luxembourg lies at the heart of Europe, giving businesses direct access to more than 447 million consumers across the EU. Amazon's decision to establish its IT logistics operations here is a clear confirmation of this strategic advantage. Investments of this kind strengthen Luxembourg's economy, while reinforcing the Grand Duchy's attractiveness as a location for high-value, forward-looking operations."*

Viviane Welter and Marianne Welter, CEOs of Arthur Welter Logistics: *"As a Luxembourg family business, we know what it takes to build lasting logistics operations in this country. Working alongside Amazon on this project has shown us a partner that invests seriously, plans for the long run, and chooses to work with local companies to get there. For us, this project is a strong sign of trust and reflects our shared ambition to build a long-term partnership. We are proud to support this new activity by providing dedicated space within our logistics site in Dudelange and by bringing our experience, flexibility, and logistics expertise to the project. A hub of this calibre, built here in Dudelange, is good news for the Luxembourg logistics ecosystem and for everyone who contributes to it."*

Catalin Gabriel Cazacu, Global Supply Chain Manager: « When I walk through this building, I am incredibly proud of the team we are building, something no one in continental Europe has built before. Every laptop that leaves Dudelange reaches a colleague somewhere across 23 European countries, and that gives our people a real sense of purpose: what we do here is felt right across the continent. We've worked hard to create a place where people want to come to work – a modern, bright, well-designed space where safety and wellbeing come first, and where every person knows their contribution matters. »